



MUDIT ARORA

Managerial assignments in Project Management/ Salesforce Development

CONTACT

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CORE COMPETENCIES

- Requirement Analysis and Design
- Lightning App Builder, Approval Process, Validation rules, sharing rules, Permission sets, Quick actions, Roles, Profiles.
- Apex - Triggers & Classes, Visualforce Pages, SOQL, Batch & Scheduled Apex Jobs, Process builders, WorkFlows, Lightning Components.
- Deployment using Change Set & ANT and Data migration Using Data Loader
- Quick Problem Resolution
- Agile Methodology, JIRA

CERTIFICATIONS

- Salesforce Certified Sales Cloud Consultant.
- Salesforce Certified Platform Developer 1.
- Salesforce Certified Platform Developer 2.
- Salesforce Certified Administrator.
- Salesforce Certified Service Cloud Consultant.
- Salesforce Certified App Builder
- Salesforce Certified CPQ Specialist.
- ITIL Foundation Certification in IT Service Management.

PERSONAL DOSSIER

Date of Birth: 18th January 1992

Languages Known: English, Hindi, Punjabi

Passport Number: R2146277 (Valid till: 20th August 2027)

Driving License No.: UP 25 20100022198 (Valid till: 18th August 2030)

EXECUTIVE SUMMARY

- **7x Salesforce Certified** professional with **around 4 years** of experience in **Salesforce Development** using Apex, Visualforce, Lightning components, JavaScript and Standard Configuration.
- Deft at building APEX Controllers, Triggers, Batch Apex, Lightning components, SOQL and test classes. Good knowledge of configuration & customization in Salesforce.
- Proactive at working on Rest API Integration using Get and Post call and Salesforce Data loader, ANT migration Tool and Sesame ETL tool.
- Extensive experience using Sales force Automation (SFA), Profiles, Creating Roles, PageLayouts, Org-Wide default, Sharing rules, Work Flows, Approval Process, Permission sets, validation rules, formula fields and Process Builders.
- An effective team player committed to excellence, self-motivator, quick-learner, and a prudent developer with strong problem-solving, analytical, technical and communication skills.

CAREER CONTOUR

Since Jul 2017 @ Makepositive, Gurugram, India as Technical Consultant

Makepositive is a multi award-winning Platinum Salesforce consulting partner with more than 1000 successful project deliveries so far...and counting!

May 2015 - Jun 2017 @ Birlasoft Pvt. Ltd., Noida, India as Salesforce Developer

Birlasoft provides value-based information technology services, across Enterprise to Custom Application and Specialized Services of Testing, Analytics and CRM.

Key Deliverables:

- Assisting and developing project scope of multiple complex projects with assistance from the project team and serving as a project point of contact when necessary.
- Participating in project-planning sessions with clients, Business Analysts and team members for analyzing development requirements, providing design recommendations for complex systems & recommending methods.
- Building scalable and robust solutions, as well as translating business & technical requirements into cross-functional business application systems, providing solutions, including major enhancements; collaborates in setting development guidelines.
- Maintaining Salesforce best practices, policies and procedures regarding coding standards, quality, test coverage and configuration.
- Providing leadership support in sharing and transferring knowledge to Junior Developers.
- Handling unresolved production support issues across multiple areas.
- Providing design recommendations, developing application and customizing integration solutions including major enhancements and interfaces.
- Making complex modifications to the existing software applications and modules in accordance with technical specifications and division standards; reviews effort to ensure compliance to application standards.
- Following the documented and approving SDLC process and making recommendations towards development of reusable routines or components, including object-oriented base class reuse.
- Experience having exposure to Agile Software Development Life Cycle.

Awards Won:

- Birlasoft Achiever of the Quarter Award during June 2016.
- Achieved Birlasoft Synergy Team of the Quarter during Feb 2016.

TECHNICAL SKILLS

Salesforce.com

Apex Development, Batch Apex, Apex Sharing, Lightning Components, Visualforce Pages, Work Flows, Process Builders, Custom Settings, validation rules, Security settings, Data Loading.

Programming Languages

Apex, Visualforce, HTML, CSS, JavaScript

IDE & Tools

Developer console/Force.com IDE, Aside.io, Workbench, Data Loader, ANT Migration Tool

PROJECTS UNDERTAKEN

Project: RSPCA **Duration:** June 2018 - Present
Environment: Salesforce.com, Field Service Lightning, Apex, VF Pages
Role: Salesforce Technical Consultant / Developer
Accountabilities: Taking the calls with client to help them out by showing them the user experience for the requirements. Creating Lightning Components as per the requirement, Triggers, Apex classes, Trigger Handlers as per the requirements. Performing deployment using change set and also, documenting the pre and post deployment steps and also providing the estimates for all of these to client.

Project: FRG **Duration:** Jan 2018 – May 2018
Environment: Salesforce.com, Apex, VF Pages, Triggers, Lightning Component
Role: Salesforce Technical Consultant / Developer
Accountabilities: Took up the story from Jira and to define solutions for the story and then get the solution approved from the TA of the project and then after approval of solution, start the development of the requirements. Created Lightning Components as per the requirement along with creating & modifying flexi pages as per the requirement. Building few Permission sets and implementing SSO between salesforce and ADFS (Active Directory Federation Services). Pushing code to Github using Sourcetree and validating it on Jenkins.

Project: The Birley Clubs **Duration:** Oct 2017 - Dec 2017
Environment: Salesforce.com, Configuration, Data Migration
Role: Data Migration Specialist
Accountabilities: Performed configuration and data migration using data loader. Conducted data migration and to chop out the plan that what will be the sequence of data migration. i.e. which object needs to be migrated first, what the things those needs to be de activated before start of the data migration, what is the volume of records for each object those needs to be migrated and what will be the estimated time for each object for migration.

Project: Yodel **Duration:** Jul 2017 - Sep 2017
Environment: Salesforce.com, Apex, VF Pages, Configuration, Live Agent
Role: Salesforce Developer
Accountabilities: Created few Triggers, Apex classes and implemented Live Agent functionality with pre chat from. Created Process builder, Workflows and validation rules.

Project: GE Aviation **Duration:** Oct 2016 - Jun 2017
Environment: Salesforce.com, Apex, VF Pages, Triggers
Role: Salesforce Developer
Accountabilities: Worked on Service cloud for implementing Case management module. Created Visualforce pages, batch classes and apex controllers and created object, fields, validation rules, Workflow rules, Process builder. Developed several triggers and Apex Controller. Developed Apex classes, VF Pages, test cases and performed unit testing by writing test classes. Created custom button using JavaScript. Handled the weekly calls and the monthly calls with the business to focus on constant enhancement for the end user using the application.

Project: GE Oil and Gas **Duration:** May 2015 - Sep 2016
Environment: Salesforce.com, Apex, VF Pages, Triggers
Role: Salesforce Developer
Accountabilities: Created functionality as per new design and provided ideas of using Out of Box functionality in place of creating trigger or class. Created Process builder, Approval Process, Workflows and setup Roles, Profiles and Permission Set. Performed migration between different Environments. Worked on Rest API Integration and sesame ETL tool.

EDUCATION

2014 **B.Tech. (Electronics and Communication) from** Krishna Engineering College, Ghaziabad (Affiliated to Uttar Pradesh Technical University, Lucknow) with 73.5%
2010 **12th from** St. Francis Convent School, Bareilly with 71%
2008 **10th from** St. Francis Convent School, Bareilly with 87%